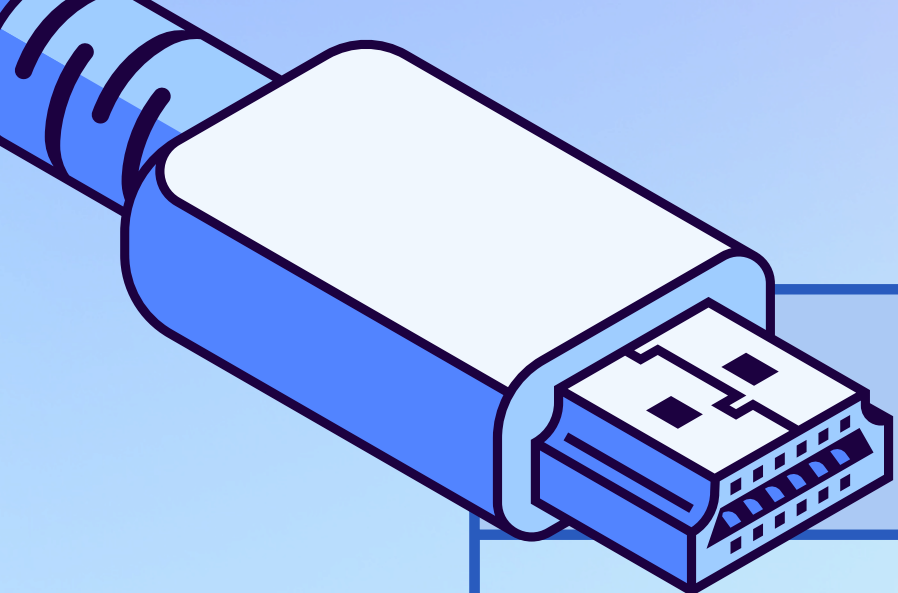




HARRISON TOWNSHIP
PUBLIC LIBRARY



Tech Time at HTPL

Online Shopping Basics



Common Websites

amazon

ebay

Etsy

Walmart



KOHL'S

★ macy's



Creating an Account

Already have an account? [Sign in](#)

Create an account

Personal Business

First name Last name

Email

Password 

By selecting Create personal account, you agree to our [User Agreement](#) and acknowledge reading our [User Privacy Notice](#).

Create personal account

or continue with

 Google  Facebook  Apple

Most websites allow you to create an account. This allows for faster checkout (you can save your shipping and payment info if you'd like) as well as access to special discounts, coupons, etc. Typically you'll see a "sign up" or "register" button at the top left or right of the website's homepage.

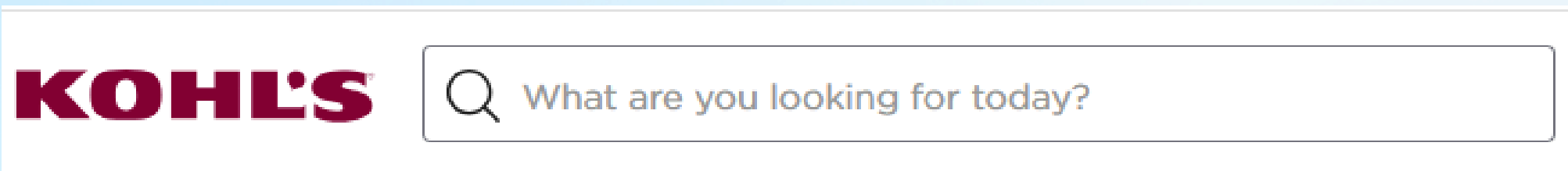
The example at left is from eBay. Most online stores ask for your name, email, sometimes phone #, and a password. If you plan on saving your payment info, be sure to have a secure password that includes at least one number and symbol.

Sometimes, you can choose to sign in with your Google, Facebook, or other existing accounts.

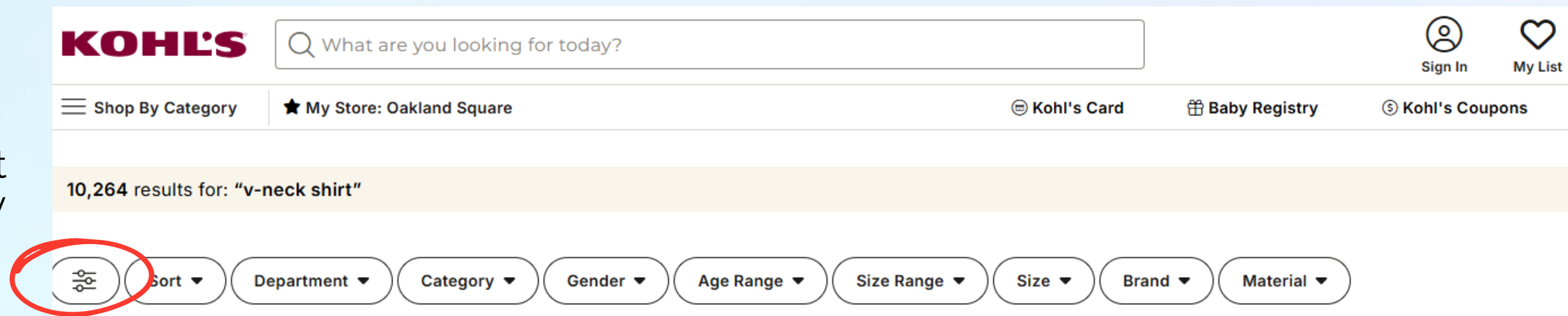
Browsing and Searching

Every single online shop that you encounter will have a search bar, usually located at the top of the website. You should be able to search for vague terms like “shirt,” or you can dig deeper and try more specific terms like “v-neck purple blouse.”

When your search results load, typically there are filters that appear near the search results that allow you to narrow your results. These typically include size, brand, material, price, department, etc.



This button (lines with circles in middle of them) typically means “filter.” Clicking it, no matter what website you’re on, usually brings up a longer list of filters.



Looking at Items

[Nine West](#)

★★★★★ 4.2 (4512) [Write a review](#) [Ask a question](#)

On some websites, you can click the brand of the item to view more from that brand. You can also take a shortcut to the reviews section of the item by clicking the star rating.



\$11.99-Reg

\$9.59

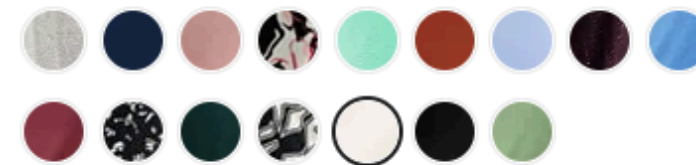
with code **MYFAMILY20** at checkout ⓘ

[Apply Code](#)

Earn **5% rewards** on this item today.

[Sign in](#) or [join](#) Kohl's Rewards.

Color: **White**



Size: **X SMALL**

X SMALL

SMALL

MEDIUM

LARGE

X LARGE

XX LARGE

[Size Chart](#)

⌚ **Going Fast! +26K people have recently purchased.**

— 1 +

[ADD TO CART](#)

Store ★ **Oakland Square**



Free Store Pickup
Available - 5 In Stock



Ship to Me
Available
Free With a \$49 Total Purchase

Price (with discount applied, if applicable)

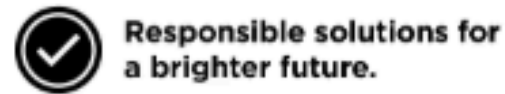
Since this is a clothing item, you should be able to see size and color options right away when viewing something on ANY website. This example is from Kohls.

Quantity of item you wish to purchase, as well as “add to cart” option

In-store pickup options are usually listed below the “add to cart” button.

Looking at Items

Product Details



Take on the day in style with this women's essential tee from Nine West.

[Click on this WOMEN'S GUIDE to find the perfect fit and more!](#)

PRODUCT FEATURES

[more](#)

Sizing

About The Brand

Shipping & Returns

On most websites, scrolling down on the page allows you to see more info about the item you're viewing. This includes product details, sizing info, brand info, and details on shipping/returns. This example is from Kohls. Clicking the desired option will open the full description. Clicking it again (or selecting the - button on the right) will minimize it.

—

+

+

+

Evaluating Reviews

Ratings & Reviews

Q&A

Reviews

Rating Snapshot

Select a row below to filter reviews.

5 stars

2928

4 stars

653

3 stars

386

2 stars

208

1 star

337

Overall Rating

4.2

★★★★★

4512 Reviews

1263 out of 1583 (80%) reviewers recommend this product

Review this Product

Adding a review will require a valid email for verification

Summary of Customer Reviews

✦ This summary was created by AI from customer text reviews, including incentivized reviews.

The v-neck tee is a versatile and comfortable top that is generally well-received. Customers praise the soft, lightweight, and stretchy material, as well as the flattering fit, especially the petite s...

Show more

Helpful?

Average Customer Ratings

Fit

Runs Small

Runs Large

Quality

Poor

Excellent

Comfort

Not at all Comfortable

Very Comfortable

Durability

Not Durable

Very Durable

Value

Poor Value

Great Value

Style

Not Stylish

Very Stylish

Customer Images and Videos

Payment and Shipping Address

Checkout

By placing an order, you agree to Target's terms.

**\$17.02 total**

1 item

Shipping • Order by 3pm, get it tomorrow

**Shipping address**

Edit

**Gift options**

i

Order includes a gift

Send an optional gift message

☐

**Payment**

Edit

**Gift cards**

Pay with a Target GiftCard

Add

Applied offers & discounts

\$17.02 • 1 item

Place your order

The address that you want the items shipped to.

Your payment method.

Shipping speed.

← Place Your Order - Amazon.com Check...

Estimated tax to be collected: \$4.52

Order total: \$83.28

Brittany, why pay for delivery?

Get your Prime eligible items **Thursday, Oct. 16** for FREE.

Join Prime Shipping

Paying with

Change payment method

Select a payment plan

Use a gift card, voucher, or promo code

Delivering to Brittany

Change delivery address

Add delivery instructions

Arriving Oct 17, 2025

If you order in the next 10 hours and 57 minutes

☐ Thursday, Oct 16

☒ **Fast, FREE Delivery** 

FREE Two-Day Shipping with Prime Shipping

☐ Sunday, Oct 19

FREE Delivery

☒ **Friday, Oct 17**

\$6.99 - Delivery

☐ Tomorrow, Oct 15 and Thursday, Oct 16

\$11.29 - Delivery

Tracking Your Order on Amazon

Tracking your package

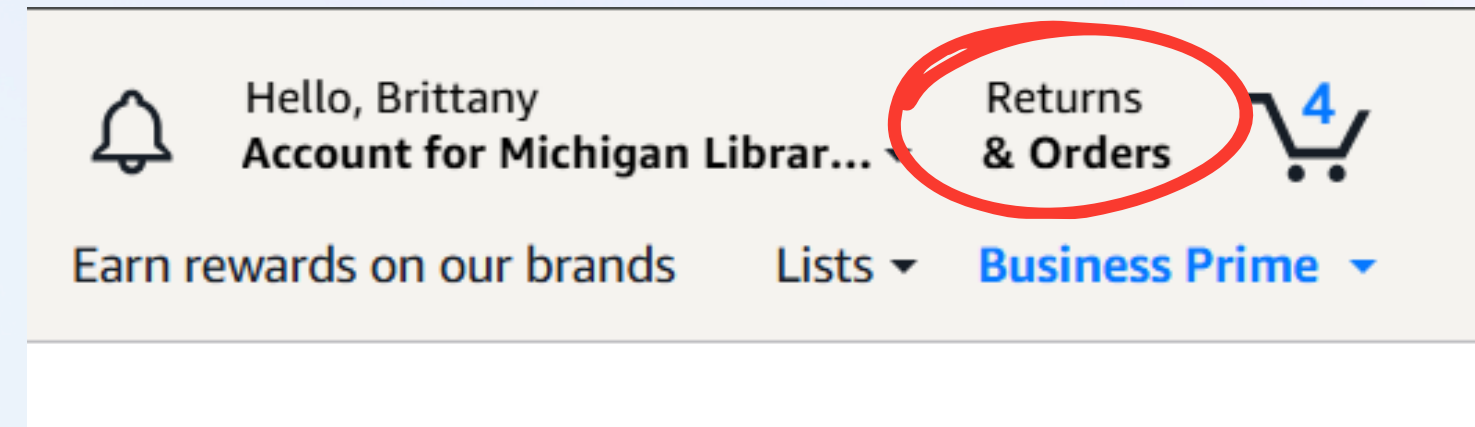
To get tracking numbers and delivery updates:

- Go to Your Orders
- Find the order you want to track
- Select track package next to your order
- View all updates to get:
 - delivery updates
 - tracking numbers

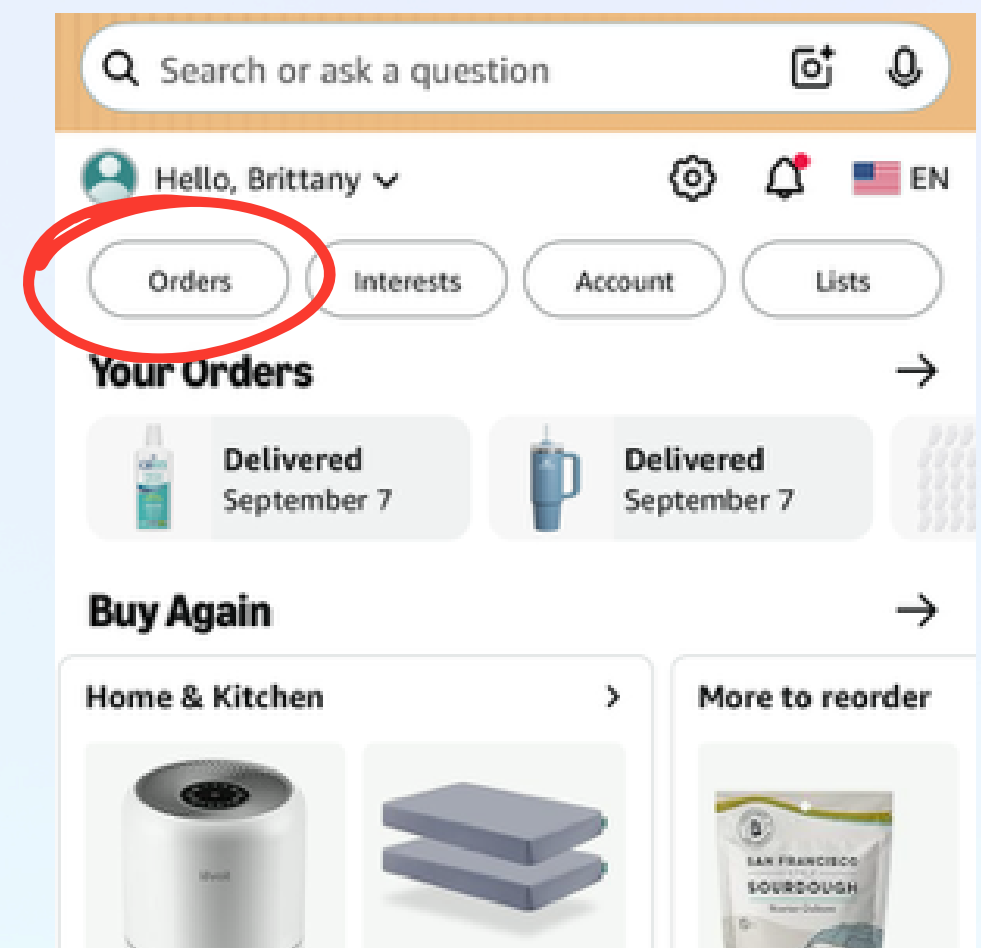
If you ordered more than one thing, they may have separate delivery dates and tracking info. Some packages, like standard international deliveries, might not be trackable.

Video on how to track your package
www.youtube.com/shorts/2DILGBRkugM

Desktop or laptop



Phone



Tracking Your Order - Troubleshooting

Solving delivery problems

You can check what to do when:

- Order hasn't shipped yet: if you're expecting the package today and don't see a status update, that's normal. Depending on the carrier, items may ship the same day they're delivered
- Order is delayed: things like weather and traffic can cause delivery delays. Most late parcels arrive within 48 hours of the estimated delivery date. If the order has already been shipped, you can't cancel it
- Missing package: if your package shows as delivered but you haven't received it, go to find a missing package that shows as delivered
- Missing items: if you received a package that's missing an item, it may have been shipped separately. Check Your Orders, then go to find a missing item

To contact the company that's delivering your package, go to contact a carrier.

Using Amazon

Viewing an item

After browsing and selecting an item to view, you'll see a screen similar to this example.

Scrolling down will allow you to read in-depth product descriptions, reviews, and more.

Be sure to read the return policy, and make sure you acknowledge the shipping info (circled at right). Some items do not qualify for Amazon Prime shipping and will take longer to arrive.

Arts, Crafts & Sewing › Crafting › Paper & Paper Crafts › Embossing › Tools & Tool Sets



Heat Gun for Crafting, Mini Dual Temp Hot Air Gun Tool for Epoxy Resin, Shrink Wrapping, Vinyl Wrap, Embossing, Electronics, Candle Making, Sublimation, Phone Repair & DIY (Grey/Black)

4.7 ★★★★★ (20,893) [Search for ask](#)

Amazon's Choice

1K+ bought in past month

Clicking the number of reviews will take you directly to a list of customer reviews.

\$24⁹⁸

✓prime Overnight
FREE Returns ▼

FREE delivery Overnight 7 AM - 11 AM on qualifying orders over \$25. Order within 13 hrs 26 mins

Shorter shipping distance ▼

Deliver to Harrison - Harrison ... 48045

In Stock

Qty: 1 ▼

Add to Cart

Need more than 401 units?
Request for Quote

Secure transaction

Sold by Chandler Tool and Fulfilled by Amazon.
Seller Credentials:
889 certification, Classified Small Business - SBA Standard

Return policy:
FREE 30-day refund/replacement ▼

This item has been tested to certify it can ship safely in its original box or bag to avoid unnecessary packaging. Since 2015, we have reduced the weight of outbound packaging per shipment by 41% on average, that's over 2 million tons of packaging material.

If you still require Amazon packaging for this item, choose "Ship in Amazon packaging" at

Color: Grey/Black

 \$24.98 \$29.98 FREE Delivery Overnight 7 AM - 11 AM	 \$24.98 \$29.98 FREE Delivery Overnight 7 AM - 11 AM	 \$24.98 \$29.98 FREE Delivery Monday	 \$24.98 \$29.98 FREE Delivery Tomorrow	 \$24.98 \$29.98 FREE Delivery Overnight 7 AM - 11 AM
--	--	--	--	--

- ▶ Variable Speed & Heat: Our heat gun for crafts has dual temperature and speed settings - low speed & heat for delicate or detail work and high speed & heat for heavy duty or high volume work. It's like having a mini heat gun and a full size heat gun in one!
- ▶ Hobby heating gun for crafts: Small craft heat gun for resin, embossing powders, shrink wrap, vinyl wrap, decals, jewelry making, candle making, sublimation tumblers, ceramics, bubble busting, or pair it with a scorch marker for wood burning!
- ▶ Multi-purpose: This is more than just a crafting heat torch! Our dual speed variable temp heat gun with shield and wire stand is also great for shrink tubing, vinyl wrap, soldering, wire connectors, phone repair & as a paint dryer or paint scraper.

Using Amazon

The screenshot shows the top of the Amazon website. The navigation bar includes a search bar, a language selector (EN), a notification bell, and a user account dropdown. The dropdown menu is open, showing options for account management. On the left, there are book recommendations under the heading 'New from the authors and artists you love'.

Top Navigation Bar:

- Search bar with a magnifying glass icon.
- Language selector: EN
- Notification bell icon.
- User account dropdown: Hello, Haley
Account for Michigan Librar...
- Shopping cart icon with 0 items.

Left Sidebar (Book Recommendations):

New from the authors and artists you love

- The Intruder** by Freida McFadden
\$4.99
[See all buying options](#)
- Billion-Dollar Ransom: A Thriller** by James Patterson
\$14.99
[See all buying options](#)
- The Picasso Heist: A Thriller** by James Patterson
\$14.99
[See all buying options](#)

Right Sidebar (Your Account):

Your Account

- [Switch Accounts](#)
- Sign Out

- Your Account
- Your Orders
- Amazon Business Card
- Manage your delivery
- Business Analytics
- Manage Subscribe & Save
- Manage Quotes
- Receiving for 3-Way Match
- Your Interactions
- Start a Selling Account

Customer Service

Clicking your name on the top right of amazon.com will give you a drop-down, seen at left.

From here, you can log out, view your account information, view your order history, access delivery options and subscriptions, and more.

Using Amazon

Current Amazon Prime membership pricing as of October 2025:

- \$14.99 per month
- \$139 per year
- Prime Video membership is \$8.99 per month

Benefits of Amazon Prime:

- Shipping times reduced significantly (1-2 days, or even same day)
- If you frequently order from Amazon, you'll likely save money in the long run

Using Amazon

Your business

[Manage your profile](#)



Your Orders

Track, return, or buy things again



Your Payments

Manage payment methods and settings, view balances and offers



Your Lists

View, modify, and share your lists, or create new ones



Message Center

View your Amazon messages



Your Interactions

Track, update and resolve procurement issues

Clicking 'Your Account'



Login & security

Edit login, name, and mobile number



Gift cards

View balance or redeem a card

Business Prime

Learn more or manage your membership



Your Addresses

Add, edit, or remove addresses.

Using Amazon

[Your Account](#) > [Your Orders](#)

Your Orders

Q Item, order or PO number...

Search Orders

Orders

[Buy Again](#)

[Not Yet Shipped](#)

[Digital Orders](#)

[Amazon Pay](#)

[Cancelled Orders](#)

Viewing 37 orders placed in

All orders ▾

Last 3 months ▾

[View order reports](#)

Order placed
October 6, 2025

Total
\$32.99

Ship to
Haley [REDACTED]

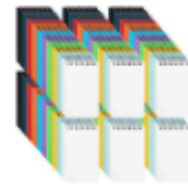
Placed by
Haley [REDACTED]
Harrison Townshi...

PO# AdultCraftsGIVETOHALEY
Order # 113-8734435-0507426

[View order details](#)
[Printable Order Summary](#)

Delivered October 7

It was handed directly to a receptionist or someone at a front desk.
Signed by: Rec



Kisston 120 Pcs Top Bound Memo Books Bulk Memo Notebooks 25 Sheets/pad Mini Memorandum Small Wirebound Spiral Notepad Paper Pocket Notebook for Home Office(3 x 5 Inch, Classic Color)

Return or replace items: Eligible through November 6, 2025

\$32.99

[Buy it again](#)

Get product support

[Print packing slip](#)

[Track package](#)

[Return or replace items](#)

[Write a product review](#)

[Mark as received](#)

[Share gift receipt](#)

[Ask Product Question](#)

[Chat with us](#)

Buy it again



BadenBach 50 Pa...
\$13⁹⁵ (\$0.28/count)

[prime](#) FREE Delivery
Saturday, Oct 11
Purchased Mar 2025

[Add to cart](#)



Didaey 100 Pcs...
\$20⁹⁹ (\$0.21/count)

[prime](#) FREE Delivery
Saturday, Oct 11
Purchased Oct 2025

[Add to cart](#)



64 Pack 5 x 5 Inc...
\$65⁹⁹

[prime](#) FREE Delivery
Saturday, Oct 11
Purchased Jul 2025

[Add to cart](#)



Overseas Black...
-10% \$12⁵⁹
(\$1.05/count)

Using eBay (and other secondhand sites)

Hi! [Sign in](#) or [register](#) [Daily Deals](#) [Brand Outlet](#) [Gift Cards](#) [Help & Contact](#) [Sell](#) [Watchlist](#) [My eBay](#)  

 [Shop by category](#) [All Categories](#) [Search](#) [Advanced](#)

Find similar items from  One Purse **Extra 20% off**  [Shop store on eBay](#) Ends Oct 30, 2025 [Sponsored](#)



IN 287 CARTS

1.6K 

Coach Women's hand bag C4084 IMF2L MOLLIE TOTE 25 2Way Shoulder Bag New Outlet

 **TheStyleEdits** (287) [97.6% positive](#) · [Seller's other items](#) · [Contact seller](#)

US \$131.20
or Best Offer

as low as \$44.76/mo with **Klarna**. [Learn more](#)

Condition: **New with tags** ⓘ

Quantity: More than 10 available · **128 sold**

[Buy It Now](#)

[Add to cart](#)

[Make offer](#)

[Add to Watchlist](#)

Using eBay (and other secondhand sites)

 Shop by category ▾

Search for anything

All Categories ▾

Search

Advanced Search

Last updated on Sep 30, 2025 11:12:58 PDT [View all revisions](#)

Item specifics

Condition	New with tags: This item is brand new and has never been used. It still has the original tags and/or original packaging. See all condition definitions	Bag Width	29cm
Shape	Rectangle	Closure	Zip
Handle/Strap Color	Black	Occasion	Casual
Size	Small	Handle Drop	4.75 in
Hardware Color	Gold	MPN	C4084
Bag Depth	10.5cm	Accents	Strap Accent, Zipper
Department	Women	Exterior Color	IMF2L
Style	Shoulder Bag	Features	Adjustable Strap
Finish	Coated	Pattern	Solid
Bag Height	7.5 in	Character	Molly
Handle Style	Double Handles	Lining Material	Leather
Exterior Material	lether, Leather	Brand	Coach
Type	hand bag	Hardware Material	Gold-Plated
Lining Color	Black	Theme	Classic
Strap Drop	22 in	Country/Region of Manufacture	Unknown
Handle/Strap Material	Leather	Product Line	Coach Outlet
Category	Clothing, Shoes & Accessori... > Women > Women's Bags & Handbags > See more Coach C4084 Mo...		

Item description from the seller

The Coach Women's hand bag C4084 IMF2L MOLLIE TOTE 25 is a stylish and versatile shoulder bag perfect for casual occasions. Made with black leather exterior, gold hardware accents, and adjustable black leather straps, this small rectangular bag features a zip closure and double handles with a 4.75-inch drop. The bag also includes a striped lining and a solid pattern, making it a classic and timeless accessory for any outfit. Perfect for the fashion-forward woman looking for a chic and practical handbag.

Downloading, Sorting, and Deleting Apps - iPhone



To download an app:

- Open the App Store (icon above)
- Browse or search for the desired app
- Click the price listed next to the app, or "Get" if it's an app that's free
- Complete the download by entering the prompt (Apple ID password or Face ID)
- The app will appear on your home screen.

To sort or delete your apps:

- Hold down your app icons on the iPhone home screen until you see "edit home screen" (or, on older iOS models, until the apps shake)
- Select "edit home screen" if listed. The apps will begin to shake.
- To reorganize the order of your apps, simply drag them to the desired location.
- Tap the (-) icon next to the app that you wish to remove.
- Choose "delete app" to delete the app entirely from your device, or "remove from home screen" to remove the icon from your home screen. You will have to manually search for the app if you do this.

Downloading, Sorting, and Deleting Apps - Android



To download an app:

- Open the Google Play store (above)
- Browse or search for the desired app
- Select the "install" button to download the free app or complete the purchase options to purchase
- The app will appear on your home screen, or you can select "open" from the Google Play store to immediately open the app.

To sort or delete your apps:

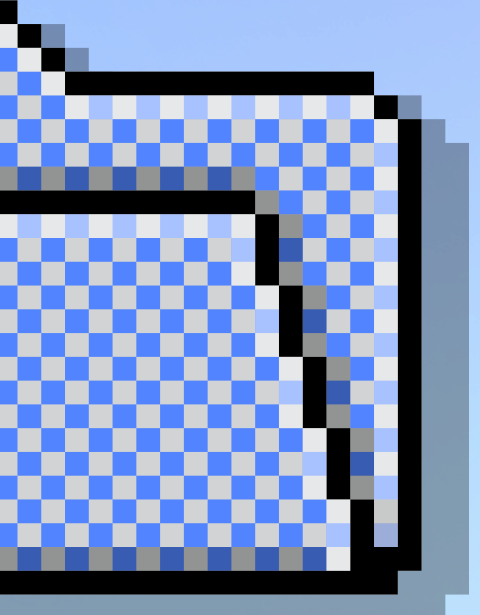
- Similar to iPhones, you can drag and drop apps to your desired location on the home screen. Simply hold down the app you'd like to relocate and drag to its desired position.
- If you drag an icon on top of another icon and let go, you will create a folder. Folders allow you to group multiple icons. You open a folder by tapping it; then you can tap on the desired app inside the folder.
- To delete an app, tap the app and hold your finger down until you see the "uninstall" option.

Staying Safe Online

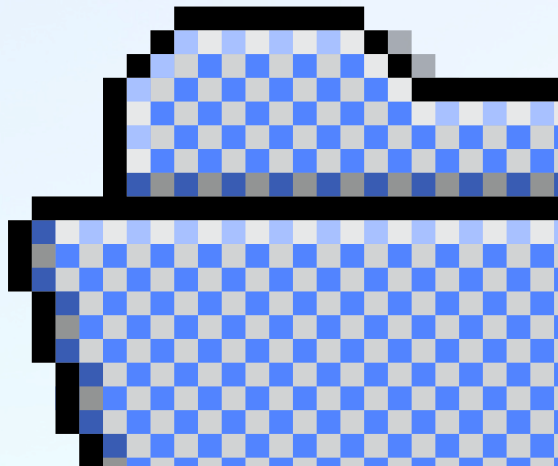
- **Use strong passwords** (use numbers and symbols in them) and have different passwords for different websites. Store them somewhere safe like a physical password journal.
- For extra security, **consider not storing your credit card or payment information on your browser**. It's fairly safe to do so if your device has a strong password, but websites can always be hacked.
- Ensure that **your device has up-to-date software and antivirus/security updates are running properly**.
- **Consider paying with credit card before debit or other options**. Credit cards provide protections that allow you to dispute charges if an item is not delivered or is not as promised.
- **NEVER give out your SSN, drivers license #, checking account #, or any personal information when purchasing something online!** Chances are, that's a scam!

Staying Safe with Resellers

- **Read the “fine print.”** Is it “refurbished,” “vintage,” “gently used” or a “close out”? A bargain price may mean the item is in less-than-new condition.
- **Know the terms of the deal.** What is the delivery date? (Federal law requires sellers to ship items as promised or within 30 days after the order date if no specific date is promised.)
- **Look for suspicious errors in the spelling of the brand name or trademark.** Ensure the shop has reviews, and even go through the reviews that have photos attached to them.



Online Shopping Scams

- **Online Shopping scams** can happen in a variety of ways
 - Usually scammers will try to lure you with deals that seem too good to be true if they are trying to scam you on a buying/selling app, or they will claim that your account is “in danger” of something if scamming via email or text
 - Scammers typically have little to no reviews on a selling app or a generic profile photo/username
 - To learn more about a product, brand or seller, type the name into a search engine with words like “review,” “complaint” or “scam.”
- 

Recognizing Scams

- **Check the URL.** Are there any hyphens, weird symbols, etc. in the URL? Ensure it ends with “.com,” “.org,” “.gov” (and so on) and does not have any odd interruptions in the URL.
 - Look for websites beginning with https://, not http:
 - You can also look for a padlock icon near the URL, which ensures that the website is secure
- **Look out for fake websites or apps.** Does the service have any reviews? Is it a household name? When you Google the name, are there plenty of results?
- **Never complete a purchase via a text message or even an email.** Official websites may send advertisements with coupons or offers, but you will never be asked to give payment info via text or email.

Further examples: <https://www.getcybersafe.gc.ca/en/resources/real-examples-fake-online-stores>

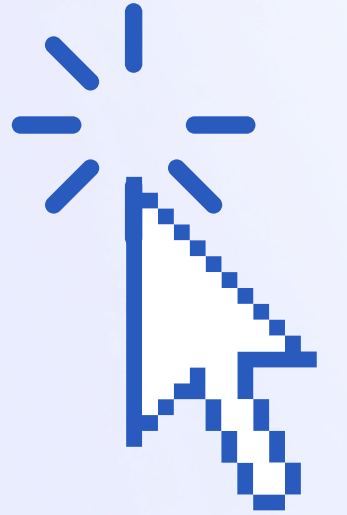
Recognizing Fake Items

- Listing is “too good to be true”
- Seller has little to no reviews
 - Check the existing reviews, if any
- Odd grammar and typos in the item description
- Only one photo of the item, or blurry/low quality images
- Seller asks for third-party payment

Many websites like eBay have policies that help track down counterfeit items and illegitimate sellers.

Be careful with advertisements on social media like Facebook or Instagram. Not every ad you may click will take you to a legitimate website.

Who to Contact Regarding Cyber Scams

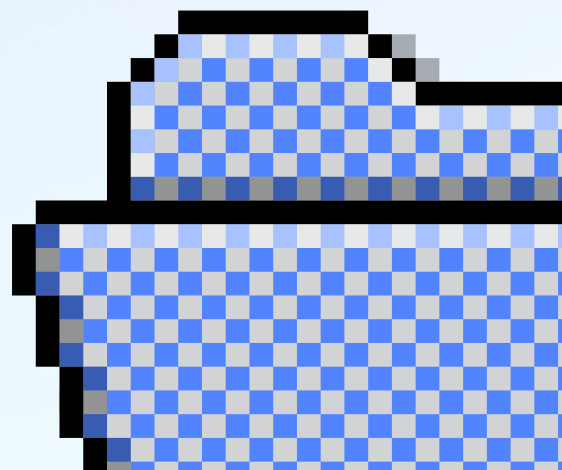


Macomb County Prosecutor's Office - Cyber Crimes Unit
(586) 469-5100

ReportFraud.ftc.gov - shares info with over 2,000 law enforcement officers nationwide

Local Police Department

Additional resources for contacting others at
michigan.gov/dtmb/services/cybersecurity



Resources

Protecting Yourself While Shopping Online:

<https://www.michigan.gov/consumerprotection/protect-yourself/consumer-alerts/shopping/online-shopping-be-smart-stay-safe>

Online Shopping Basics:

<https://wethrivetogether.org/tech-training-hub/topics/online-shopping/>

Best Online Shopping Apps in 2025: <https://twinr.dev/blogs/best-shopping-apps/>

Video on how to track your package on Amazon:

www.youtube.com/shorts/2DILGBRkugM

https://www.amazon.com/gp/help/customer/display.html?nodeId=GENAFPTNLHV7ZACW#GUID-AEBE3FF9-5AAF-4CD6-AF09-0287157B72C3__GUID-3347AA8A-20A8-497F-8B2E-C946905E8963